

EXHIBIT A

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Group Art Unit: 3687
SILVER, Andrew) Examiner: FRENEL, Vanell
Serial No.: **10/642,841**)
Filed: 08/18/2003)
For: System and method for managing)
restaurant customer data elements)
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**PETITION TO ACCEPT AN UNINTENTIONALLY DELAYED CLAIM UNDER 37 CFR
§ 1.78(A)**

Commissioner for Patents
Washington, D.C. 20231

Sir:

1. I am Andrew Silver, a U.S. citizen, residing at 5830 Silver Spur, Frisco, Texas. I make this statement in support of the accompanying petition to accept an unintentionally delayed claim under 37 CFR § 1.78(a).

2. An error has occurred in the above-identified U.S. Patent Application (Appln. Serial No. 10/642,841) in that the responsible attorney at the time of filing failed to include the cross-reference section with the provisional information that this application claims the benefit of, serial number 60/404,462 filed on 08/19/2002.

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being filed via EFS on the date shown below.

June 10, 2011

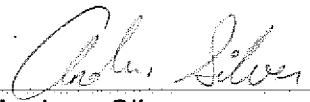
Michele Zarinelli
Name of Person Filing Paper

The error of failing to include the cross-reference section of the above-identified U.S.

Patent Application occurred without any deceptive intent on my part.

3. I further declare that all statements made based on my knowledge are true and that statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under § 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Dated: May 31, 2011



Andrew Silver